

**Terms and Conditions for Membership**  
**in and Use of the Website of the**  
**Finger Lakes Landlord Association (FLLA)**

**Part 1: Definitions**

- A. **Active Member**: A member of the Finger Lakes Landlord Association (FLLA) who has access to the Benefits of membership according to their level of membership and according to their paid-in-full or complementary status. An Active Member may be a verified landlord, property manager or Vendor/Service Provider, who is a paid member known as an Associate Member. Non-paid or complimentary Active Membership is available as a Friend of the Association to members of the public who are not landlords or service providers and is offered only at the discretion of the FLLA Administrator and Board of Directors.
- B. **Benefits**: The privileges that members of the Association gain in exchange for said membership.<sup>1</sup>
- C. **Board of Directors**: The duly elected and/or appointed 7-member board for the Finger Lakes Landlord Association. Board members must be Active Member Landlords. One Associate Member may sit on the Board of Directors.
- D. **Discrimination**: The act of discriminating (as defined under Federal or New York State Law) against an individual or group of any class of persons protected pursuant to Federal or New York State Law, especially and particularly as it pertains to Fair Housing Laws.
- E. **Disparagement**: The act of belittling, denigrating, ridiculing, deriding, and/or mocking another individual or company, to be governed by the objectively reasonable person standard (i.e. would an objectively reasonable person find such action to be disparaging).
- F. **Finger Lakes Landlord Association**: The Finger Lakes Landlord Association (hereinafter “FLLA” or “Association”) is a duly organized non-profit corporation, 501-C6 entity, under the laws of NYS providing resources to assist landlords throughout the greater Finger Lakes region.
- G. **Inactive Member**: A prior member of the FLLA, who has had their membership privileges deactivated or suspended due to either violation of a Term and/or Condition of membership or failure to pay membership dues.
- H. **Member User**: A user of the FLLA’s official website, who is also a member of the FLLA, and accordingly has either full or limited access to the member only section of said official website. Access levels depend on Member User’s participation in following the Terms and/or Conditions of membership, e.g. entering property and tenant information.

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<sup>1</sup> Said benefits are dependent on the specific type of membership and are subject to change at the discretion of FLLA.

- I. Non-Member User: A user of the FLLA's official website, who is not a member of the FLLA, and accordingly does not have access to the member only section of said official website.
- J. Payment: The act of tendering currency in U.S. dollars and in the manner prescribed by FLLA in exchange for annual membership in the Association.
- K. Promotional Benefits: Additional benefits FLLA may determine to extend or offer to Member Users and/or Non-Member Users from time-to-time in FLLA's sole discretion. The extension or offer of Promotional Benefits by FLLA is purely gratuitous and creates no contractual or legal relationship between FLLA and the party accepting or receiving said benefits. The receiving party has no right or expectation that the Promotional Benefits will be offered again in the future.
- L. Vendor/Service Provider: A company or individual which provides a vital service to landlords or property managers who may become an Associate Member thus allowing them to market, advertise, and or sell their services and/or products through the Website or in conjunction with FLLA's approval, i.e. Vendor may choose to be a presenter at a General Assembly Membership Meeting.
- M. Violation: The failure to abide by any term and/or condition for membership in the FLLA which may result in limited access to benefits or revocation of membership privileges at the sole discretion of the Board of Directors.
- N. Website: The officially designated website of the Association. Said website shall consist of a public section and a membership section.<sup>2</sup>

## **Part 2: Agreement to be Legally Bound by Terms and Conditions**

- A. During the membership application process and upon annual membership renewal, a notice will be posted as follows for potential Active Members confirmation and acknowledgment of these Terms and Conditions of Membership and Use of Website.
  - a. NOTICE: By proceeding with this application, payment and subsequent access and use of the benefits and services provided by Finger Lakes Landlord Association through the Website and Membership, you acknowledge your agreement to be bound by each and every one of the Terms and Conditions as listed in the Terms and Conditions of Membership and Use of the Website. *If you do not agree to these terms, you will not be granted access to the membership portion of the website and you will be denied membership to the organization.*
- B. A copy of these said Terms and Conditions will be made available on the website.

## **Part 3: General Terms of Use**

- A. Any and all information and/or resources provided by FLLA (or provided by means of collective knowledge between members) to its Active Members, Inactive Members, Member Users and/or Non-Member Users is intended for informative purposes only. All Active Members, Inactive Members, Member Users and/or Non-Member Users hereby agree they shall not hold FLLA

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<sup>2</sup> FLLA shall have sole and exclusive discretion to determine what resources, information and tools are offered for each section of the website.

responsible for any content or information viewed on or received from this website or any material otherwise made available by FLLA. This shall include, but not be limited to news articles, blogs, advertisements, editorials, testimonials, vendor claims, email, or any other information provided by FLLA or from past or current members. Active Members, Inactive Members, Member Users and/or Non-Member Users are individually and solely responsible for applicability of any information or content derived from FLLA or past or current members.

- B. The FLLA website and its contents are protected by international copyright, trademark and other intellectual property laws. You may not modify, copy, reproduce, republish, upload, post, transmit or distribute in any way any material from this website, including code and software, without advance written permission. Material Resources made available to Active Members / Member Users may be downloaded or modified to fit the needs of the individual.
- C. The materials provided by FLLA, including via the Website are provided “as is” and without warranties of any kind either express or implied. To the fullest extent permissible pursuant to applicable law, FLLA disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose.
- D. In the event an Active Member, Inactive Member, Member User and/or Non-Member User is suspected of any type of abuse of the FLLA, in violation of any terms and conditions outlined herein, or in any other way is suspected of any improprieties against FLLA, its other Member Users, vendors, service providers, or partners, FLLA reserves the right to cancel or suspend any portion, and/or all, of their free or paid memberships, at any time, without notice or refund.
- E. Member Users must attest by checking the affirmation during new or renewed membership that all information provided to FLLA is true to the best of their knowledge, that they understand the Terms and Conditions of use of the FLLA Website(s) and that they agree to pay for annual membership for a rolling 12-month period correlating to date of payment. Failure to pay for membership will result in change of status from Active to Inactive, which results in denied, or limited access to features and Benefits of the Association and its Website.

#### **Part 4: Prohibition against Abuse, Disparagement, and Discrimination**

- A. It is the policy of the FLLA to prevent the abuse or disparagement of any of the Active or Inactive Members, Member or Non-Member Users of the FLLA, its website or its membership resources by any Active or Inactive Member, Member or Non-Member User. It is also the policy of FLLA to prevent any of the resources, information, or documents it provides from being used for the purpose of discriminating against any individual protected by Federal Law or the laws of New York State, including but not limited to past or present tenants or tenant applicants.
- B. **Accordingly, FLLA has a zero-tolerance policy against abuse, disparagement or discrimination against tenants, past or potential, as well as past or potential Members in any form. Any Active or Inactive Member, Member or Non-Member User who is found to have used the resources, information, documents, or Website provided by FLLA to engage in abuse, disparagement or discrimination in any form may be subject to have their membership privileges reduced, suspended and/or terminated. Their membership in FLLA may be subject to review and or cancellation, while the Member may be denied access to use of the Website, and/or may be reported by FLLA to the appropriate authorities if**

**necessary. The degree of impropriety determines the resultant level of consequence, per a review and decision of the Board of Directors.**

## **Part 5: Types of Website Users**

- A. Member User: A Member User is an Active or Inactive Member of the FLLA who has access to the membership section of the website.
- B. Non-Member User: A Non-Member user is not a member of the Association and accordingly only has access to the public, non-member, section of the website. This is a user of the Association information or website but is not a member of FLLA. A Non-Member User may access the public sections of the Website or call the Association or email the Administrator but will not have access to the member section of the Website or any privileges of membership. For example, potential tenants or community partners would be Non-Member Users.

## **Part 6: Types of Membership in FLLA and Renewal Terms**

FLLA may, in its sole discretion, determine the type of membership per each membership application to the Association, as well as the privileges, responsibilities, and cost of each membership. Individuals or companies may have more than one (1) type of membership active at any one point in time. The following are types of memberships currently available in the FLLA:

- A. Landlord/Property Owner or Property Manager Membership: Landlord members must be 18 years of age, own residential or mixed use (i.e. residential/commercial) property that is currently or will be available for rent to the public within the next 90 days, or who is employed, or “for hire” as a property manager for a corporation, LLC, sole proprietor, or other entity that performs property management services including but not limited to screening tenant applications, maintenance repairs on rental units, listing or showing rental units, etc. Landlord members must provide address information for at least one property owned or managed in order to qualify for membership per FLLA Bylaws.

If you are a private or public Property Management firm, agency or authority, you must also possess a current professional real estate agent license in the state of New York including the required continuing education credits or you must possess the proper authority to perform property management services by state authorization.

- B. Associate Membership: The Associate Member (“Vendor/Service Provider”) is a paid Member User of the Association whose membership entitles them to promote their services and offer discounts to the landlord members of the Association. All FLLA Active Member Users with paid membership are eligible for these discounts. However, FLLA does not guarantee, and is not responsible for, any discounts, claims, representations, or products offered by any Vendor/Service Provider during or after their active membership. FLLA requires Vendor/Service Providers to honor their discount during the time of their active status as a member. They are solely responsible for their product or service warranties as a Vendor/Service Provider. FLLA reserves the right to add and delete Associate Members from the Vendor/Service Provider program according to the same rules that apply to paid or unpaid landlord members.

Associate members must be 18 years of age, operating as or for a business with a history of doing business in their area of expertise, must provide customer references and be considered a vendor or

service provider in good standing in the community at-large. They must offer a viable property protection, management, maintenance, program or other property-related service(s) to landlords or property managers.

- C. Friend Membership: A Friend Membership has no associated cost, does not require the entry of credit card information to be subscribed, and continues indefinitely until such time as the Board of Directors cancels said membership. The Board of Directors has the sole and exclusive authority to offer, extend and/or cancel said membership and may exercise this authority without any notice to the Friend Member. They shall have limited access to the member section of the website and are classified as a Member User.
- D. Paid Membership: A Paid Member must be 18 years of age and must qualify as either a Landlord/Property Owner/Property Manager or Associate member. A paid membership begins on the date payment is received by FLLA. New members must undergo verification of rental property or business status. Membership continues for a term of 12 months/365 days (e.g. if payment is made on February 14, 2018, membership will expire on February 14, 2019). This expiration date is known as the member's anniversary date.

**Paid membership is NOT automatically renewed every 12 months. Renewal requires members to log into their online account and manually renew membership with credit card payment or to mail a check payment to the Association. FLLA Members with current Paid Membership will receive email renewal notices approximately 30 days and 7 days prior to expiration, as well as on the day of expiration. Note that there is a 15-day grace period immediately following the anniversary date where membership status will not be changed. However, after 15 days, membership status is downgraded to Inactive. If payment is made within 60 days after the anniversary date, the member's anniversary date will revert to the original month and day with an extension for another 12 months/365 days. If payment is made after 60 days past the anniversary date, a new anniversary date will be assigned.**

FLLA Members with paid membership herein agree that, unless FLLA is notified to the contrary, the Paid Membership shall automatically change the status to Inactive with access limited to Benefits, per the renewal allowances noted above.

Prompt renewal allows FLLA Member Users with Paid Membership continued access to FLLA Benefits, such as access to your account info, vendor/service provider accounts and/or discounts, member resource documents, and Landlord tenant screening tools. In the event an FLLA paid Active Member User fails to renew their membership within 15 days of the expiration date (anniversary date), the account will automatically be downgraded to Inactive Member User status and all discounts and benefits will be suspended until paid membership is reinstated, at which such time the renewal date may change based on the date of payment.

In the event any FLLA Member User with Paid Membership desires to cancel their membership prior to the anniversary date, a cancellation and refund request must be received in writing by the Association Secretary and/or Administrator, no later than 30 days after their payment has processed, which is subject to a cancellation fee of 50% of the advertised annual fee. In the event an FLLA Member User with Paid Membership wishes to cancel their membership and they have (1) purchased or used other services from the Association; (2) received promotional benefits offered during the aforementioned 30-day cancellation period, and/or (3) more than 30 days have passed since payment, the request for refund may be denied.

## **Part 7: Website Terms of Use and Restrictions**

### **A. General Terms of Use and Information:**

- i. FLLA does not warrant that this website or any of its functions will be uninterrupted or error-free, that defects will be corrected, or that this site, including bulletin boards, or the servers that make it available, are free of viruses or other harmful components. FLLA does not warrant or make any representations regarding the use or the results of the use of the materials in this site or in third-party sites in terms of their correctness, accuracy, timeliness, reliability or otherwise. Users assume the entire cost of all necessary maintenance, repair or correction to these materials. The information you obtain from this website may affect or be affected by legal issues, rights, and responsibilities that are regulated by federal, state, and/or local laws, statutes, ordinances, and regulations. It is your obligation, and not that of FLLA and its affiliates, employees, vendors, agents and assigns, to ensure that the information and how you choose to apply it complies with any such laws, statutes, ordinances, and regulations.
- ii. Website Non-Member Users and Member Users agree not to infringe on copyrighted materials posted on the site, not to reverse engineer or break into the site code, not to use any materials, products or services to break the law. Documents in the Document Library are provided for use at Member User discretion. Use of these documents does not constitute advice from or liability to FLLA.
- iii. Use of site is per instructions provided and a Member User must not share, transfer or give-away their login/password combination in order for others to unlawfully use the site. Each Active account can have multiple login/password combinations for partners set up within the account.
- iv. A Member User must understand and agree that FLLA has permission to use any certain collective data and photos which Member User submits or posts, to accomplish the mission of the Association to help landlords and that this information may be retained on the site after termination of the membership.
- v. Use of this site is at the discretion of the Association and termination of use or a progressive privilege reduction can be determined by the Board of Directors at any time. Grounds for termination of use will be based on repeated or egregious violation of fair housing laws, especially discriminating language or disparaging remarks about past or current tenants, landlords, service providers or other designated partners of the organization and/or other public entities which a Member User posts or otherwise shares by use of the services of this website or FLLA. Member Users shall not use the tools of the Association to solicit other members for donations or monetary support of any outside organization.

- B. Registration and Account Information: The user name and password utilized to gain access to the FLLA website is for the sole use of its Member User. Transferring or sharing your username and/or password with anyone is a violation of this agreement. In the event your username and/or password is transferred or shared with any unauthorized persons or companies, FLLA reserves all rights to pursue all participants to the full extent of the law. FLLA will pursue all criminal and civil remedies available. FLLA reserves the right to deny membership. FLLA reserves the right to cancel membership at any time and without cause. In the event FLLA cancels a membership, the prorated amount of remaining annual membership dues may be requested in writing per a refund request by the cancelled Member User.

Member Users may create more than one login/password credentials for their account for employees or agents of their choosing. The same rules of Registration and Account Information apply to each designated login in a Member User account.

- C. Payments/Credit Card Chargeback/Dispute Terms: Member Users agree to pay for membership on an annual basis. It is in the Member User's best interest, as well as FLLA's, to quickly resolve any credit card dispute and to avoid initiating a chargeback/dispute with the credit card company. In the event a Member User of FLLA files a credit card chargeback/dispute, FLLA reserves the right to charge the Member User a \$50.00 chargeback/dispute handling fee. The chargeback/dispute fee may be incurred whether or not FLLA wins the chargeback/dispute. If the chargeback/dispute fee and the original charge (even if FLLA does not win the chargeback/dispute) is not paid by the Member User, the Member User may be submitted to a collection agency and the debt may be reported to all major credit bureaus.
- D. Refund Policy: Due to the nature of the goods and services provided, FLLA is unlikely to offer any refund for membership dues or fees, tenant screening results, books, software, classes, or any other products, services or advice purchased directly or indirectly from FLLA or any vendor, advertiser or partner of FLLA. This does not prohibit a Paid Member from following the stipulations of Part 6, Section D of this document.
- E. Electronic Communications: When you visit this website and when you communicate with us electronically, for example by sending us an email, you consent to receive communications from us electronically. We will communicate with you by email or by posting notices on this website. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

**When you use the Member User feature known as Email Active Members, you consent to refrain from using disparaging, degrading, derogatory, or derisive remarks regarding previous, current or potential tenants, landlords, or vendor/service providers and/or the Association in the body of the email, which is transmitted to the active landlord membership of FLLA simultaneously. You hereby consent to the understanding that if you use such remarks or other liable statements within the permitted use of the above feature, that you can and may be denied access to that feature and may be subject to cancellation of other benefits and/or membership to the FLLA at the Board's discretion.**

- a. FLLA NOW: A Member User or any visitor who submits an email address to FLLA will be automatically added to the email recipient list for FLLA NOW, our email newsletter. FLLA NOW is an electronic newsletter distributed by FLLA periodically. To opt-out of FLLA NOW simply click on the unsubscribe link found near the bottom of the email.
- F. Copyright, Trademarks, and/or Patents: The technology and content provided on this website is owned by or licensed to FLLA and is protected by United States and international intellectual property laws. FLLA and its licensors retain all proprietary rights to that content and technology.
- G. Disclaimer of Liabilities and Warranties: WE PROVIDE THIS WEBSITE ON AN "AS IS" AND "AS AVAILABLE" BASIS. WE MAKE NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE OPERATION OF THIS WEBSITE, THE CONTENT, INFORMATION OR SERVICES INCLUDED ON THIS WEBSITE, OR THAT THE WEBSITE OR CONTENT WILL BE ERROR-FREE. YOU AGREE THAT YOUR USE OF THIS WEBSITE IS AT YOUR SOLE RISK. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, FLLA DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING, BUT NOT

LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. WE WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING FROM THE USE OF THIS SITE, INCLUDING, BUT NOT LIMITED TO DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL AND PUNITIVE DAMAGES.

- H. Privacy Policy: The privacy policy is a separate document. By agreeing to be bound by these Terms and Conditions, the bound party also acknowledges that they have read and reviewed the Privacy Policy in its entirety.
- I. Advertising and Marketing: This website may contain advertising and sponsorship. Advertisers and sponsors are responsible for ensuring that material submitted for inclusion on this website is accurate and complies with applicable laws. FLLA will not be responsible for the illegality of, or any error or inaccuracy in, advertisers' or sponsors' materials, or for the acts or omissions of such advertisers or sponsors.
- J. Linking to the Website: Member Users or other entities may provide links only to the public homepage or other public pages of this website, provided (a) you do not remove or obscure, by framing or otherwise, any portion of that page and (b) you discontinue providing links to this website if requested by FLLA. Members Users cannot provide links to Member Only sections of the website.
- K. Submission of Information: The website includes areas in which users may post content and information, including personal and business profile data, rental property data, text, photos, graphics or other materials ("User Content"). You are solely responsible for your use of such areas and use them at your own risk. Postings of units for rent must be owned or managed by the posting Member User. FLLA takes no responsibility for the validity of the posting, the validity of condition of the premise, or validity for tenant application screening or rental agreements that may arise from the posting of the unit. By using the website, you agree not to post, upload to, transmit, distribute, store, create or otherwise publish through the website any of the following:
- i. User Content that is false, misleading, unlawful, libelous, defamatory, obscene, pornographic, indecent, lewd, suggestive, harassing, threatening, invasive of privacy or publicity rights, abusive, inflammatory or fraudulent, including without limitation any personal profile information, recommendation, endorsement, rating or review of another Member User including Vendor / Service Providers with whom you may or may not have had direct, personal experience in a professional or non-professional context;
  - ii. User Content that would constitute, encourage or provide instructions for a criminal offense, violate the rights of any party, violate any applicable rules of professional conduct or that would otherwise create liability or violate any local, state, national or international law or regulation;
  - iii. User Content that may infringe any patent, trademark, trade secret, copyright or other intellectual or proprietary right of any party. By posting any User Content, you represent and warrant that you have the lawful right to distribute and reproduce such User Content as provided under these Terms;
  - iv. User Content that impersonates any person or entity or otherwise misrepresents your affiliation with a person or entity;
  - v. Unsolicited promotions, political campaigning, advertising or solicitations, including without limitation any advertisements for property management, maintenance, protection or other services



by members outside of their membership category;

- vi. Viruses, spyware, malware, corrupted data or other harmful, disruptive or destructive files; and
- vii. User Content that is objectionable or which restricts or inhibits any other person from using or enjoying the website, or which may expose FLLA or its users to any harm or liability of any nature.

*FLLA takes no responsibility and assumes no liability for any User Content posted, stored or uploaded by you or any third party, or for any loss or damage thereto, nor is FLLA liable for any mistakes, defamation, slander, libel, omissions, falsehoods, obscenity, pornography or profanity you may encounter. Any use of the website in violation of the foregoing violates these Terms and may result in suspension or termination of your right to use the website. FLLA reserves the right to restrict or remove any User Content posted or stored on the website at any time and for any reason without notice.*

- L. License of User Content to FLLA: By uploading or submitting User Content to the website for use, you, the Member Users, grant FLLA a perpetual, royalty-free, irrevocable, non-exclusive right and license to use, reproduce, modify, adapt, publish, translate, create derivative works from and distribute such materials or incorporate such materials into any form, medium or technology now known or later developed. Voluntary posting of User Content to the website, unless the Association indicates otherwise, grants FLLA and its affiliates a nonexclusive, royalty-free, perpetual, irrevocable and fully sub-licensable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, perform and display such User Content throughout the world in any media. Further, you represent and warrant that (a) you own and control all of the rights to the User Content that you post or that you otherwise have the right to post such User Content to the website and to grant the rights granted herein; (b) the User Content is accurate and not misleading; and (c) use and posting of the User Content you supply does not violate these Terms and will not violate any rights of or cause injury to any person or entity.
- M. No Legal, Tax or Accounting Advice or Practice of Law: The information and services on this website are not intended to and shall not be used as legal, tax or accounting advice. You, the Users, use the content, information and services on this website at your own risk. You acknowledge that under no circumstances is FLLA, its agents, affiliates or customers, providing legal, tax or accounting advice or representation through this website, and that nothing on this website is intended as a substitute for advice from an attorney, accountant, tax professional or other business advisor. **UNDER NO CIRCUMSTANCE SHALL FLLA HAVE ANY LIABILITY TO YOU FOR ANY RELIANCE ON INFORMATION CONTAINED ON OR OBTAINED THROUGH THIS WEBSITE. SUCH RELIANCE SHALL BE SOLELY AT YOUR OWN RISK.**
- N. Third-Party Content: Third-party content, messages and services may appear on this website or may be accessible through links from this website. FLLA is not responsible, and assumes no liability, for any mistakes, misstatements of law, defamation, slander, libel, omissions, falsehood or obscenity in the statements, opinions, representations or any other form of content contained in any third-party content appearing on or accessible from this website. You acknowledge that the information and opinions in the third-party content are neither endorsed or controlled by, nor reflect the beliefs of, FLLA.
- O. Termination of Website Use: You, the Users, acknowledge and agree that FLLA, in its sole discretion, may terminate your website access if your conduct is found to be unlawful, inconsistent with or in violation of, the letter or spirit of these Terms. FLLA shall not be liable to you or any third party for termination of website access. Should you object to any terms and conditions of these

Terms, or to any subsequent modifications thereto, your only recourse is to immediately discontinue use of the website.

**Part 8: Indemnification:**

I, as potential or actual Member User, agree to indemnify, defend and hold FLLA and its officers, directors, employees, affiliates, agents, licensors and suppliers harmless from and against all claims, losses, expenses, damages and costs, including reasonable legal fees, resulting from any violation of these Terms by me, my employer, my employees, or my agents and assigns.

**Part 9: Governing Law:**

These Terms are governed by and construed in accordance with the laws of the State of New York, and you agree to submit to the exclusive jurisdiction of the state and federal courts sitting in New York. You agree to waive all defenses or objections to such jurisdiction and venue.

**Part 10: Severability:**

If any provision of these Terms is unlawful, void or unenforceable, then that provision shall be deemed severable from the remaining provisions and shall not affect their validity and enforceability.

**Part 11: Modification:**

FLLA shall have the sole and exclusive authority to modify any of the terms and conditions of this Agreement.

**Part 12: Contact Information:**

If you have any questions about these Terms, or about the content, information or services on this website, you may contact us via our Contact Us page. We will post any changes to these Terms on the FLLA website. The Terms were last updated on March 23, 2019.

**Part 13: Summary**

Any rights not expressly granted herein are reserved. By becoming a Member User / Active Member of the Association and by using this site, Member User acknowledges and agrees that the information provided by FLLA and its affiliates, employees, vendors, agents and assigns, is one of convenience only, and you do not rely on FLLA and its affiliates, employees, vendors, agents and assigns, to provide you with advice concerning the facts and circumstances unique to your situation. If you are uncertain about the meaning or effect of any information provided by FLLA, you agree that you will obtain outside counsel.

DO NOT USE ANY INFORMATION PROVIDED BY FLLA IF YOU DO NOT FULLY UNDERSTAND THE CONSEQUENCES.